



2007 – 2009 Strategic Plan

2007 – 2008 Action Plan

NUNYARA STRATEGIC PLAN July 2007 - June 2009

GOAL / OBJECTIVE	DOMAIN	STRATEGY	OUTCOME	TIME FRAME
GOAL 1 <i>Improve the Health & Wellbeing of Aboriginal people in Whyalla</i>	Services	Contribute to the ongoing development of Nunyara by accessing funding and providing a holistic range of programs and services	Better health outcomes for Whyalla Aboriginal community	2009
GOAL 2 <i>Ensure appropriate Aboriginal community involvement in health service planning and delivery</i>	Community Involvement	Maintain and further develop Nunyara Board Advocate for inclusion on AHCSA Board Establish and maintain representation on Northern AHAC and other key communities / Boards etc	Whyalla health issues negotiated at the decision making level for planning and service delivery and contributes to increased community involvement	2007
GOAL 3 <i>Ensure that the organisation is managed effectively and efficiently</i>	Management	Develop appropriate and regular communication between Nunyara Board, Staff and Management Engagement of people with motivation and skill to work together to achieve a professional and solid business Become Aboriginal Community Controlled Organisation Investigate permanent ongoing positions within the organisation	A team of people working to ensure the positive growth and development of Nunyara and the community who are committed to working for the Whyalla Aboriginal community and positive health outcomes	2009
GOAL 4 <i>Develop effective relationships with other agencies</i>	Linkages & Coordination	Develop and maintain working relationships with Government and Non Government agencies and implement Memorandums of Understanding or Service Agreements with all stakeholders and service providers	Positive relationships with other service providers and supporting agencies	2007-2008
GOAL 5 <i>Advocate and review the health system and service delivery for Aboriginal Health</i>	Cultural Inclusion	Work in partnership with other organisations to develop a local and culturally appropriate method of delivering cross cultural awareness to Whyalla service providers.	Better cultural knowledge and understanding by local mainstream services	2007-2008

Goals are our DREAMS Strategies are our WAY
Outcomes are our FUTURE

Nunyara Wellbeing Centre Inc
ACTION PLAN
July 2007 – June 2008

GOAL: Improve the health and wellbeing of Aboriginal people in Whyalla
DOMAIN: Service Delivery
PROGRAM AREA: Primary Health Care Access Program [CC 312]

STRATEGY	ACTIVITIES / ACTIONS	MEASURES	TIME FRAME	RESPONSIBILITY
Contribute to the ongoing development of Nunyara by accessing funding and providing a holistic range of programs and services	<ol style="list-style-type: none"> Develop and maintain positive relationships with funding bodies Provide and support clients to access programs that target Diabetes, Women's Health, Men's Health, Ante and post natal, substance Abuse, General Wellbeing, Children's Health 	<ol style="list-style-type: none"> Ongoing constructive communication Record a baseline number of clients accessing programs and services 	July 2008	<ol style="list-style-type: none"> Manager, Staff and Nunyara Board in conjunction with funding bodies All staff at Nunyara
Identify opportunities for Aboriginal people to access services delivered at Nunyara by mainstream organisations	Work with mainstream organisations to develop and support user friendly access and services	Prepare service agreements with agencies who are providing a service from Nunyara	July 2008	Manager
Increase the number of Aboriginal people accessing services at Nunyara	<ol style="list-style-type: none"> Promotion of services and centre Implementation and maintenance of PIRS system 	<ol style="list-style-type: none"> Professional resources, advertising and promotions developed PIRS System installed and utilised 	July 2008	<ol style="list-style-type: none"> Manager, Board and staff Manager, Board and staff
Provide GP service from Nunyara	Liaise with GP's, funding bodies, CHSA to identify opportunity	GP providing services from Nunyara	July 2008	Manager



Nunyara Wellbeing Centre Inc
ACTION PLAN
July 2007 – June 2008

GOAL: Ensure appropriate Aboriginal community involvement in health service planning and delivery
DOMAIN: Community Involvement
PROGRAM AREA: Primary Health Care Access Program [CC 312]

STRATEGY	ACTIVITIES / ACTIONS	MEASURES	TIME FRAME	RESPONSIBILITY
To maintain and further develop Nunyara Board	Seek broad representation on Board and undertake Governance Training for Board Members	Governance training undertaken Strong Board who promote Nunyara to the community	2008	Board, Manager
Advocate for inclusion on AHCSA Board	Liaise with AHCSA to process nomination	Nunyara Board member has membership on AHCSA Board	2007	Board, Manager
Facilitate activities that support regular client feedback regarding type and quality of services provided	Implementation of feedback forms, surveys, client satisfaction forms, verbal feedback Provide promotional and social activities to encourage community participation such as: sausage sizzle, family fun day	Increased client feedback and inclusion is gained and maintained Increased community participation at all Nunyara services and activities	2008	Board, Manager, Staff



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ACTION PLAN
July 2007 – June 2008

GOAL: Ensure that the organisation is managed effectively and efficiently DOMAIN: Management PROGRAM AREA: Primary Health Care Access Program [cc 312]				
STRATEGY	ACTIVITIES / ACTIONS	MEASURES	TIME FRAME	RESPONSIBILITY
To develop appropriate and regular communication between Nunyara Board, Staff and Management and other agencies	Establish regular team meetings, board meetings, and attend any appropriate interagency meetings	Communication and information is maintained and strengthened	Ongoing	Manager, Staff, Board, external agencies
Facilitate the engagement of people with motivation and skill to work together to achieve a professional and solid business	Review all job descriptions, select appropriate staff when interviewing by gaining a sense of their passion for this work	Evaluate effectiveness of new staff and undertake motivation training for existing staff	Ongoing	Manager, staff, Board
Become Aboriginal Community Controlled Organisation	Contact NACCHO regarding steps to take to facilitate ACCHS	Nunyara is ACCHS	2008	Manager, Board



Nunyara Wellbeing Centre Inc
ACTION PLAN
July 2007 – June 2008

GOAL: Develop effective relationships with other organisations				
DOMAIN: Linkages and Co-ordination				
PROGRAM AREA: Primary Health Care Access Program [CC 312]				
STRATEGY	ACTIVITIES / ACTIONS	MEASURES	TIME FRAME	RESPONSIBILITY
To develop and maintain working relationships with Government and Non Government agencies	implement Memorandums of Understanding or Service Agreements with all stakeholders and service providers	Service agreements with all agencies are signed off	2008	Manager, other service providers
Raise revenue and promote Nunyara from hire of facilities	Promotional package developed as resource for service providers	Increased promotion and usage of Nunyara	Ongoing	Manager, Board, Staff

GOAL: Advocate and review the health system and service delivery for Aboriginal health				
DOMAIN: Cultural Inclusion				
PROGRAM AREA: Primary Health Care Access Program [CC 312]				
STRATEGY	ACTIVITIES / ACTIONS	MEASURES	TIME FRAME	RESPONSIBILITY
Develop a culturally appropriate method of delivering cross cultural awareness training to Whyalla Service providers	Work in partnership with other organizations - Aboriginal Health Unit, Port Augusta - to develop cultural awareness training that focuses on local culture	Delivery of cultural awareness sessions by staff of Nunyara in partnership with Aboriginal Health Unit, Port Augusta	2008	Manager, Staff

DOMAIN: Section B				
Increase the number of Aboriginal people accessing services at Nunyara	Implementation and maintenance of PIRS system	PIRS System installed and utilised	July 2008	Manager, Board and staff



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Vision

We will:

“Strengthen cultural partnerships to improve the health and wellbeing
of our community through empowerment”

Mission

We will achieve our vision by:

- Encouraging RESPONSIBILITY for people to take ownership of their own wellbeing
- Being an ACCESSIBLE service by providing a culturally appropriate environment and location
- Increasing AVAILABILITY of primary health care and wellbeing services
- Offering CHOICE through flexibility of programs and service delivery
- Providing ADVOCACY through support and advice to overcome cultural barriers
- Strengthening PARTNERSHIPS by developing and maintaining diverse relationships

Motto

Working together to improve our health – our way

